



Thank you for your trust

Dear Badeloft customer,

Thank you for choosing one or more of our products for your bathroom. This guide will be helpful to you with the transport and installation of our solid surface bathtubs. Any pre-installations can be carried out and the transportation of products can be better coordinated.

Service and consulting

If you have questions regarding any specific section and the installation, you may please reach us on the following number from Monday to Friday between 9 am and 5 pm.

Phone: 0049 30 - 236 077 826

E-Mail: info@badeloft.com

Fax: 0049 30 - 236 077 810

Web: www.badeloft.com



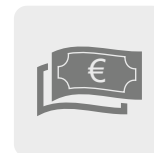
1) Ordering products

You have already successfully ordered the product with help from our customer consultant and received your order confirmation. In this document, you will find all the important points with respect to the product's surface (matte or glossy), number and the expected delivery date of the item. **Please check the information and inform us immediately in case there are any discrepancies.**



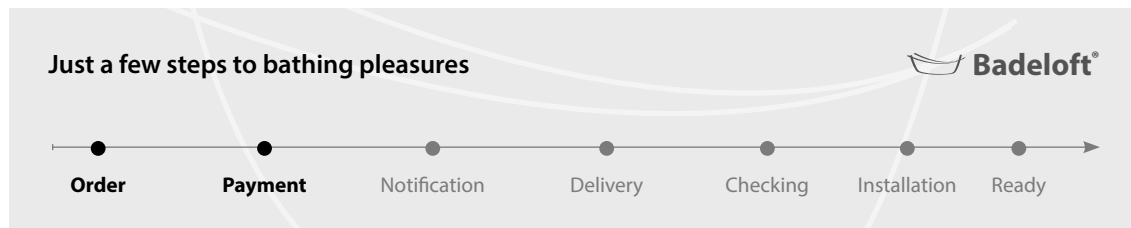
2) Payment of the products

Upon receipt of the order confirmation, please make a down payment of 30% of the order amount to the account indicated on the bottom right corner of the order confirmation. You may then decide whether you want to transfer the remaining amount shortly before the product delivery or pay cash on delivery to the driver of the forwarding agent.



You may also make all payments using Paypal (info@badeloft.de) for your safety.

PayPal



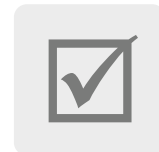
3) Notification of delivery of goods

All our products weighing over 30 kg are delivered by our forwarding agent partner. If goods have to be delivered in the close vicinity of our warehouse in Berlin (Germany), we could also alternatively deliver using a courier service. You could also pick up the products yourself in Berlin. Please keep the size and weight of the product in mind. A pallet with a bathtub is approximately 190 x 90 x 90 cm and weighs up to 200 kg.

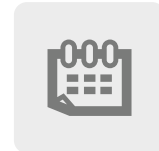


We necessarily require the following information about delivery in order to guarantee a smooth delivery of the product:

- **The exact delivery address for the forwarding agent**
- **A desired delivery date for the delivery**
- **A contact person with telephone number**

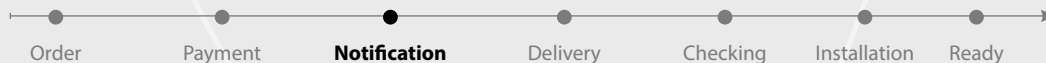


The forwarding agent will get in touch with you on your telephone number about a day before your desired delivery date and make an appointment with the contact person for the delivery. Alternatively, we also offer you a fixed date delivery. In this case, the forwarding agent would get in touch with you one hour before the delivery on the fixed date.



Just a few steps to bathing pleasures

 Badeloft®



4) Delivery of the products

The products are then brought on the fixed date in a tail lift truck to your delivery address. The forwarding agent has the job to transfer the product up to the first threshold that is not reachable with the lift truck. This can also be your garage or another easily accessible place.



If the driver is not punctual on the agreed date, you may enquire on our service number **+49 (0)30 - 236 077 826** for further information. We will then strive to immediately determine the whereabouts of your product.



Please note that all our bathtubs necessarily need 4 people to carry due to the heavy weight. Please plan the product delivery accordingly.



Owing to insurance related technical reasons, the driver of the forwarding agent may not be obligated to further transport the product.



Just a few steps to bathing pleasures

 Badeloft®



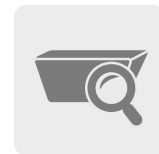
5) Checking the products upon delivery

Please check immediately when the products are delivered (before signing the delivery note of the parcel service or the forwarding agent), if the delivery is complete and if any external damages are to be seen.

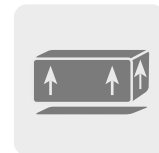


If this is the case, please note the defects on the delivery note before signing it.

Please unpack the product immediately upon receipt and check for damages in transit, for e.g., cracks, chipping, etc. In case of any damage, please inform us within 7 days and send us descriptive photos of the defects by e-mail to **info@badeloft.com**. This will help us to quickly process the case.

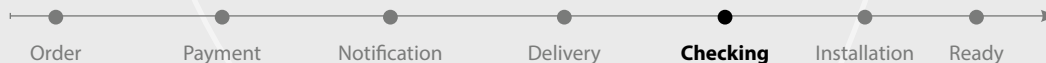


Please lift the large wooden cases as uniformly as possible to avoid damaging the product. Please note that the packaging is not unnecessarily damaged while opening the product because it will be necessary in case the product has to be returned.



Just a few steps to bathing pleasures

 Badeloft®



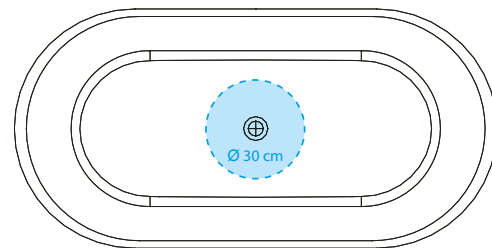
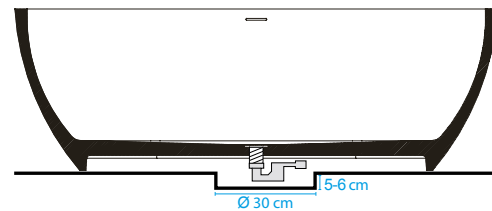
6) Installation of the bathtub

a) Preparation of the stand space

Please note that the hollow space of our solid surface bathtubs is not large enough to meet the space requirement of the siphon. In order to prepare for the installation, you must therefore leave a recess of about 5 - 6 cm in the place of the tub drain. It is best to have a circular opening with a 30 cm diameter so that you have room to rotate the siphon in every desired direction.

The stand space should be flat and thoroughly cleaned because unevenness or small stones can hamper installation.

Please check the authorised floor load capacity before putting the bathtub down.



Just a few steps to bathing pleasures

 Badeloft®

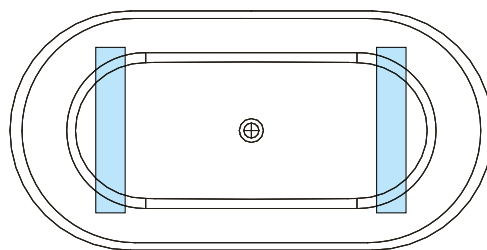
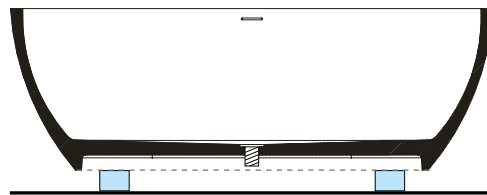


b) Positioning of the bathtub

Since freestanding bathtubs have no inspection flaps, you must jack up the bathtub on 2 wooden beams for the installation.

For easy positioning of your bathtub, we provide you free bathtub templates.

Now you have the option to connect the siphon supplied (1½" thread) to the drain.



Just a few steps to bathing pleasures

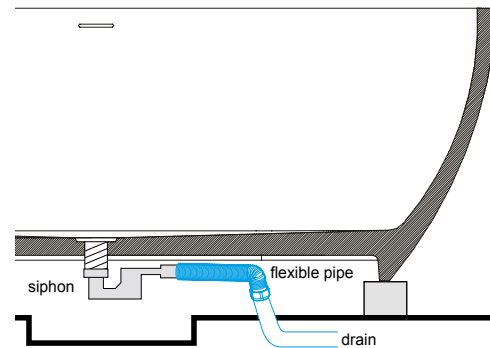
 **Badeloft®**



c) Connecting the bathtub

For a secure connection of the siphon with the drain, a flexible pipe is necessarily required because the tightness of the connection while lowering the tub cannot be guaranteed otherwise. Since we do not know the space between the drain of the tub and your drain, you must buy the flexible pipe from your sanitary ware specialist.

Connect the siphon to the bathroom drain using the flexible pipe. Then connect the siphon to the bathtub drain. After successfully installing, you must now carry out a leak test with the help of your sanitary ware specialist.



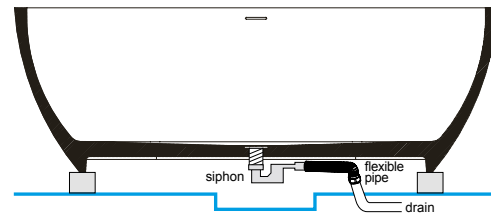
Just a few steps to bathing pleasures

 **Badeloft®**

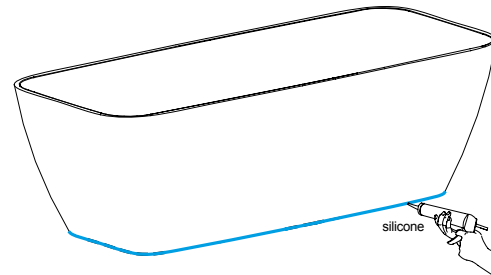


d) Lowering the bathtub and silicon seams

First of all, carefully pull one beam and then another from under the bathtub. The bathtub is now directly on the tiles in your bathroom. If the bathtub is not upright due to the floor, you may rectify any unevenness with small plastic packing plates.



In the final step, you need to seal the tub with silicone seam between the tile and the bathtub. This ensures that water does not flow under the tub after a bathing experience in future.



Just a few steps to bathing pleasures

 **Badeloft®**



Support for subsequent damages

In the course of time, if something from the solid surface is chipped – for e.g., due to hitting by hard objects – we offer you a **solid surface-repair set** free of cost.



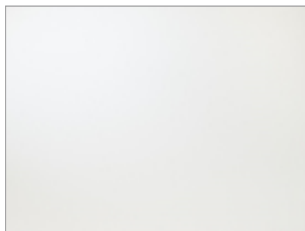
You can easily repair small patches using this repair set. It includes a solid surface mixture and fine sandpaper, with which you can create an invisible transition at the repair site.



You bathtub will thus look as good as new.

While requesting a repair set, please mention for which material you need the set: *matte* or *glossy*.

matte



glossy



